

OLD TOWN SURGERY
Curie Avenue
Swindon
Tel: 01793 616057
Fax Number: 01793 521234

Patient Participation Group Code of Conduct

CODE OF CONDUCT

1. PPG members will not discuss their own personal health issues, medical condition or treatment in any emails or survey responses.
2. The PPG is not to be used in pursuit of specific or personal health campaigns, for example in connection with access to special treatments.
3. Confidentiality will be paramount. Email addresses of members of the PPG will not be disclosed to other members, unless their express consent is given.
The PPG will not require information about individual patient's identity, illness, condition or treatment and should not seek it.
4. Members of the PPG are expected to conduct themselves with courtesy and consideration for others.
5. Members of the PPG will not approach the media without the prior approval of the Practice.

Dr David Heaton
MB ChB

Dr Ben Basterfield
MB ChB MRCP MRCGP

Dr Maggie Carson
BSc MBBS MRCGP

OLD TOWN SURGERY
Curie Avenue
Swindon
Tel: 01793 616057
Fax Number: 01793 521234

6. PPG members are of course, free to comment as they wish as individuals. However, if they do so, they should make it clear that they are expressing a personal view and not that of the Practice or PPG.

7. The values that underpin the work of the PPG include:

- **Accountability.** Everything done by the PPG should be able to stand the test of scrutiny by the public.
- **Integrity** must be the hallmark of all personal conduct between members of the PPG, the Practice and the public.
- **Openness.** There should always be sufficient openness in PPG activities to promote the confidence of the Practice, its patients and the public.

October 2011

Dr David Heaton
MB ChB

Dr Ben Basterfield
MB ChB MRCP MRCGP

Dr Maggie Carson
BSc MBBS MRCGP